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FMCSA MOTUS REGISTRATION GUIDE

Set Up Your Motus Account in 6 Easy Phases

Create and verify your Login.gov identity, link your company in FMCSA Motus, sign, and add a service provider.





THE BIG PICTURE

Two accounts, linked together



Login.gov

Proves **who you are.** The U.S. government sign-in.

FMCSA Motus

Holds **your company record.** FMCSA registration.

USDOT Number

Your number is **claimed** or **newly issued.**

Think of it this way: Login.gov is your key. Motus is the door to your company record.

Use the Email From Your Previous FMCSA Portal Account.

If you had an FMCSA Portal account, the primary email address associated with it (called the “Company Official” account) was transferred to your new Motus account. You must use that same email address to access Motus.

I can access my old “company official” email account and password

1. Already have a Login.gov account using that email? Sign in.

2. Never registered that email with Login.gov? Create an account using it now.

I need a new USDOT number

1. Use a personal (not business) email address and register with Login.gov.

2. Use FMCSA’s USDOT Wizard to determine your business requirements.

If you can’t access that email – *Or Motus doesn't recognize it*:
Submit a support ticket at ask.fmcsa.dot.gov or call (800) 832-5660 to request a manual update.

YOUR ROADMAP

Six phases, start to finish



Get Ready

Gather three items before you open a browser.

Need: email, phone, photo ID

Create Login.gov

Create or sign in, then set a password and two-step security.

Need: email inbox, phone

Verify Identity

Scan your photo ID and take a quick selfie.

Need: phone camera, photo ID

Link in Motus

Claim your USDOT number or apply for a new one.

Need: USDOT number, if you have one

Sign & Submit

Review the user terms, sign electronically, and submit.

Need: a few minutes

Add a TSP

Optional: designate a service provider to help with filings.

Need: provider filer number

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BEFORE YOU ROLL

PHASE 1

PACK THESE 3 ESSENTIALS

See the Checklist →



PHASE 1 · GET READY

Your 3-item checklist

The right email

Have an FMCSA Portal account? Use the **exact email** on file for your company official.

Smartphone or tablet

With a charged, working camera. Don’t have a smartphone? Verify in person at a participating Post Office.

Valid photo ID

Use a valid government-issued photo ID (passport or driver’s license). A driver's license works best.

Quick tip: Check off all three first so you don't get stuck halfway through. Plan to work in a well-lit spot: low light is a top reason ID checks fail.

IMPORTANT NOTE

Use the exact same email.

FMCSA PORTAL EMAIL	=	LOGIN.GOV EMAIL
owner@yourcompany.com		owner@yourcompany.com

If they don't match, Motus may prevent you **from claiming your existing USDOT number.**

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YOUR KEY TO MOTUS

PHASE 2

CREATE YOUR LOGIN.GOV

Start at motus.dot.gov →



Start at the official portal

1 Go to motus.dot.gov

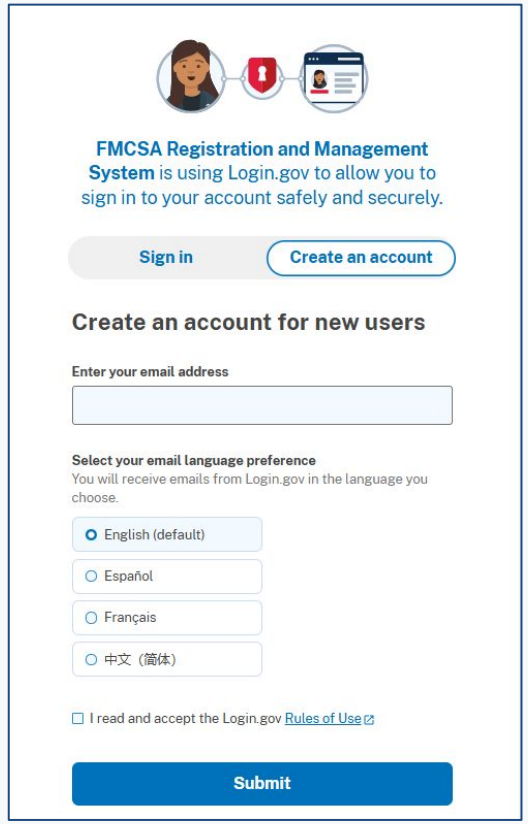
Type it straight into your browser. Don’t Google it: fake look-alike sites exist. This is FMCSA's official portal.

2 Click "Sign In Login.gov"

Scroll to **Regulated Entities & Supporting Companies** (not “FMCSA Users,” which is for government staff) and click the blue button.

3 Click "Create an account"

You'll land on Login.gov, the secure federal sign-in. Already have an account with that email? Sign in instead.



Secure your new account

4 Confirm your email

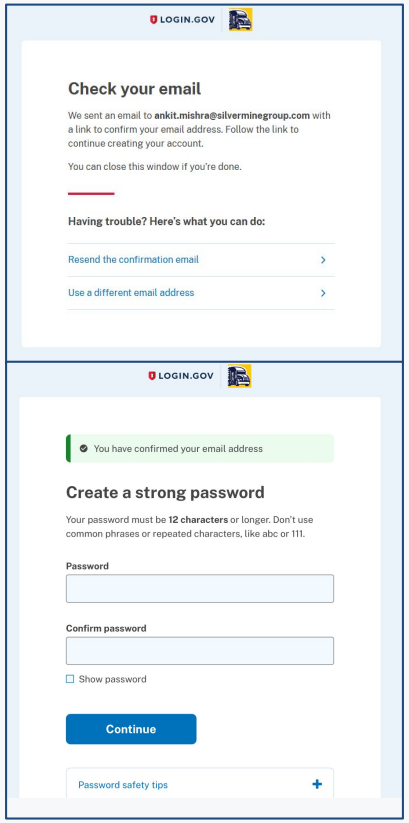
Enter the same email from Phase 1 and accept the rules of behavior, then click Submit. Click the link Login.gov sends you. Not in your inbox? Check spam or junk.

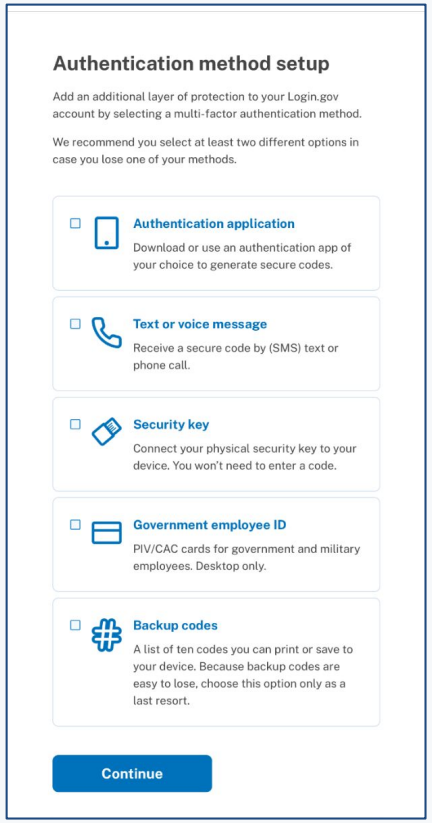
5 Set a strong password

Make it unique. Follow the on-screen security rules, and never share it with co-workers.

6 Turn on two-step security

You must select at least two. We recommend using an authentication app or security key for best security.





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NO PIN. JUST YOU.

PHASE 3

VERIFY YOUR IDENTITY

Get the Photo Tips →



PHASE 3 · VERIFY YOUR IDENTITY

Prove it's really you

1 Click "Agree and Continue"

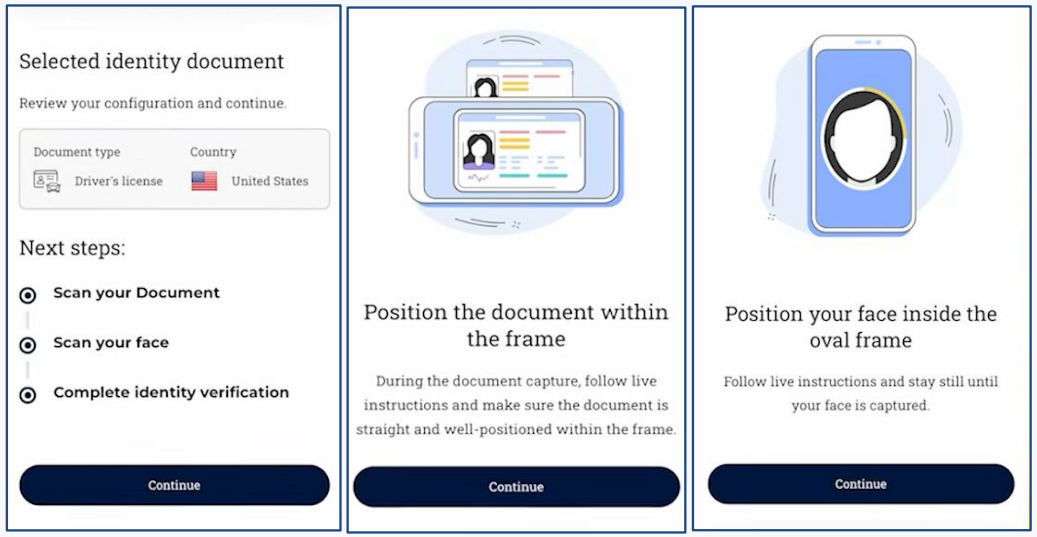
Lets Login.gov securely share your verified profile with FMCSA.

2 Scan your ID, front and back

IDEMIA runs this check. On a computer, scan its QR code to finish on your phone. Snap the front, then the back, including the barcode area.

3 Take a live selfie

Hold your phone's front camera at eye level. Follow the prompts to take a selfie photo or video that matches your ID. Tip: your phone's side button can work as the shutter.



PHASE 3 · PHOTO TIPS

Get a clean ID scan

Bright light

Shoot in a well-lit spot, out of direct sun.

No glare

Tilt away from lamps and windows.

Sharp focus

Hold steady. Every edge and letter visible.

Both sides

Front first, then the back barcode.

No smartphone, or the check keeps failing? Pause, verify your identity in person at an Identity Enrollment Center (participating Post Offices; call ahead), then continue online.

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THE HOME STRETCH

PHASE 4

LINK YOUR COMPANY

Finish in Motus →



PHASE 4 · LINK YOUR CARRIER PROFILE

Enter your Motus dashboard

1 Look for "identity verified"

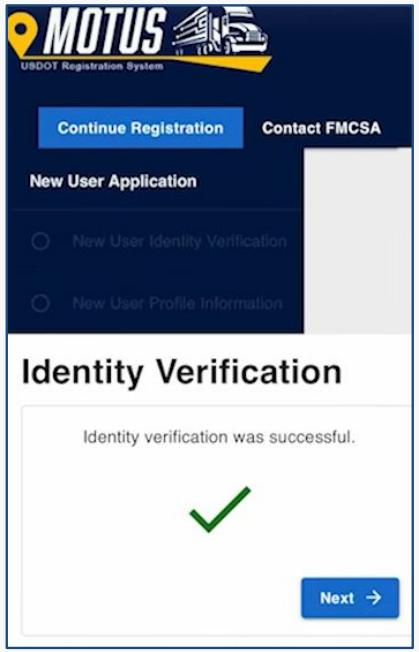
Once your ID check clears, a confirmation screen appears.

2 Click "Continue Registration"

This opens your new Motus home dashboard.

3 Choose your path

Claim an existing USDOT number, or register a new company.







PHASE 4 · CHOOSE YOUR PATH

Pick your lane

Do you already have a USDOT number?



Claim an Existing Business

ACTIVE CARRIER

Choose the existing-USDOT option and enter your number. Use your old Portal email so Motus links your company. The old Company Official doesn't need to be there.

Register a New Company

NEW ENTRANT

Select **USDOT Wizard** from the menu and answer the questions. Motus will guide you through applying for a new USDOT number.

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ALMOST THERE

PHASE 5

SIGN AND SUBMIT

Unlock access →

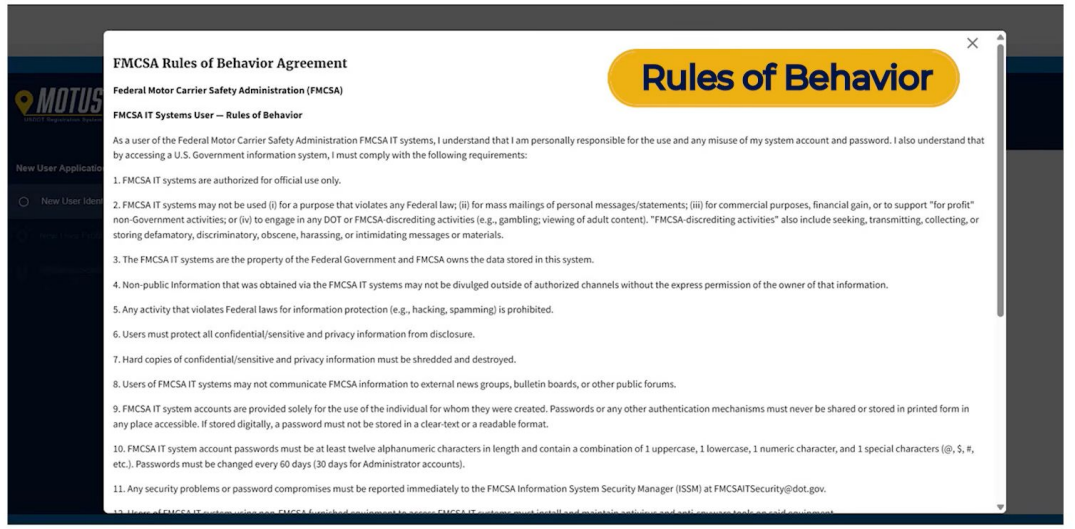


PHASE 5 · SIGN AND SUBMIT

Sign and unlock access

1. **Review the Rules of Behavior**
   Read the final electronic user terms.

2. **Sign digitally and submit**
   Add your electronic signature and click Submit.



You're done! You now have access to your Motus dashboard.

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ONE FINAL STEP

PHASE 6

ADD A SERVICE PROVIDER

Designate a TSP →



PHASE 6 · ADD A SERVICE PROVIDER (OPTIONAL)

Add a service provider

1 **Open Designate a Provider**

In your company account, go to authorized relationships and choose Designate a Transportation Service Provider.

2 **Search, confirm, and designate**

Enter the provider's filer number, click Search, confirm it's the right one, then select Designate.

Truckopedia's filer number: 7415956. Optional: adding a TSP doesn't obligate you to use one.

WHAT HAPPENS NEXT

Your TSP receives the request in Motus. Once they accept, they can help with your registration and filings, including your MCS-150 updates.

Need help? Call (855) 222-4142

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ALL 6 PHASES DONE

YOU'RE ROAD-READY ON MOTUS

Quick Fixes & Recap →



IMPORTANT NOTES

Stuck? Common problems and ways to fix

Can't claim my USDOT number Login.gov email doesn't match the Portal email	Sign up with the previous Company Official's email
ID scan keeps failing Glare, blur, or low light	Retake in bright, even light with no glare
Selfie keeps failing, or don’t have a smartphone? The automated selfie check needs a mobile device and camera	Verify at an Identity Enrollment Center
An agent offers to register for you Motus needs the company official's own identity	The owner or authorized employee registers

QUICK RECAP

The whole trip in 30 seconds



Get Ready

Matching email, smartphone, valid photo ID.



Create Login.gov

Email, password, two-step security.



Verify Identity

Scan ID front and back, then a selfie.



Link in Motus

Claim your USDOT number or use the USDOT Wizard.



Sign & Submit

Review terms, sign electronically, and submit.



Add a TSP

Optional: designate a provider to help with filings.

REMEMBER: Same email as FMCSA Portal · Charged Smartphone or Tablet · Glare-free ID photos

OFFICIAL LINKS

Use only official .gov websites

motus.dot.gov

START HERE

FMCSA Motus registration portal

login.gov

YOUR SIGN-IN

Create and manage your Login.gov account

portal.fmcsa.dot.gov

FMCSA PORTAL

Check the Company Official email on file

fmcsa.dot.gov/registration/move-motus

MOVING TO MOTUS

FMCSA's guide to the switch to Motus

Safety tip: Official U.S. government websites end in **.gov**. FMCSA emails come from @dot.gov addresses. Type the address yourself.